



NORTHWESTERN ENERGY IS REQUESTING A REGULATORY ELECTRIC AND NATURAL GAS RATE REVIEW

On July 10, 2024 NorthWestern Energy filed a request for a regulatory rate review with the Montana Public Service Commission, proposing new rates that reflect increases in our costs to deliver safe and reliable energy service to our customers since our last rate review.

Since our last rate review in 2022, NorthWestern Energy expects to have invested more than \$1 billion in our Montana natural gas and electric businesses by the end of 2024, costs that are not included in current rates.

Reliable energy service is essential.

We are requesting this regulatory rate review to remain a financially sound energy company, capable of meeting our obligation to deliver reliable electric and natural gas services for our customers.

We know bill increases are hard and that other costs are rising too. We understand a rate increase will be difficult for some of our customers and we're here to help those who may be struggling with their bills.

NorthWestern Energy is requesting an increase for natural gas and electric rates on an interim basis on Oct. 1, 2024. If approved by the Montana Public Service Commission, these interim rates would mean a monthly bill increase of \$2.09 a month for a typical electric residential customers using 750 kilowatt-hours per month and a monthly bill increase of \$4.81 a month for a typical natural gas residential customer using 65 therms per month

If the Montana Public Service Commission determines permanent rates that are less than the interim rate, customers will receive a refund with interest.

Learn more about the separate pieces that make up your energy bill here <https://www.northwesternenergy.com/docs/default-source/default-document-library/billing-and-payment/How-to-Read-Your-Bill-Montana>

Customers concerned about their ability to pay their energy bill can contact NorthWestern Energy for information about energy assistance programs and to arrange flexible payment options. Customer Service Representatives are available to assist at 888-467-2669. Walk-in Customer Contact Centers are open weekdays in locations throughout Montana.

The Montana Public Service Commission's process for regulatory rate reviews includes many opportunities for the public to participate. Any affected party may request a public hearing be held before the Montana Public Service Commission.

The date and location of a hearing on NorthWestern Energy's regulatory rate review request will be available from the Montana Public Service Commission, 406-444-6199, <https://psc.mt.gov/>.

The Montana Consumer Counsel is available to represent consumer interests in this matter. You can contact the Counsel at 406-444-2771 or go to <https://leg.mt.gov/occ/>.

For the latest information on the Montana Rate Review, visit NorthWesternEnergy.com/MontanaRateReview